

Due to rising payment processing interchange fees and continued increases in operational costs, we're updating the MySchoolBucks program fee that parents and guardians pay at checkout to \$3.25 for all cafeteria credit/debit card prepayments beginning on March 7th. If your district accepts e-checks, the program fee for electronic check payments will increase to \$2.75 per meal payment on the same date. This adjustment to our program fee for school meals is necessary to continue providing you and your families with the best and most secure online payment experience, while continuing to maintain the highest levels of data privacy.

We recognize that fee updates during the school year can be disruptive, but we can no longer absorb these cost increases without negatively affecting the service we provide.

Thank you for your understanding and continued partnership. Based on previous customer feedback, we plan to notify parents of the program fee update via email on February 29th.

Regards,

A handwritten signature in black ink, appearing to read "Jeremy Loch". The signature is fluid and cursive, with a large initial "J" and "L".

Jeremy Loch

President, Heartland School Solutions